

Response to

Thursday 23rd Wulguru – response to facebook message to view sewerage. Brittany, five years, new \$20 million pump station out at Wulguru, rain 12 days straight, affected up to 10 houses, two drains at the back that they had to buy, TCC couldn't do anything, workers so embarrassed that they snuck back to try to help them clean up the sewerage, when the houses were put on the line they had to cut the line, they engaged Interflow, cost the council millions, they found a random line not connected to anything, plumber was private and found that 28 meters down there was a blocked drain, the rainwater got into the sewerage lines, sent out TCC and to Brittany's house but said it was Brittany's fault, engineer came from Rockhampton, he submitted a report, said it was due to the low maintenance of the sewerage line, Brittany wrote back and said she did not agree to the 24-hour letter and then the TCC legal team sent a letter to Brittany suing her, she wanted \$12,500 for the reimbursement of only the money that she had spent, new dot line, he said having to tear it all up again, all of Wright Street, W-R-I-G-H-T badly suffered from sewerage, one old lady pinging into a bucket but no one cared, that's what got them so upset, division councillor Brady Ellis, no response, no reply, more chance of seeing a dinosaur than the councillor, then he called her out on his Facebook page, not nice. Okay, that's that. Okay, complete tax jobs. Okay, at Bunnings, the Beck Road access, very bad, oh no, this is out at Upper Ross, clean up the river, need barbecues and exercise equipment out at the dam, need footpaths done properly in Upper Ross, SES report bad equipment and bad facilities, workers leaving, motorsports not finished, access roads have to be done, who's paying for it? Be, bin, coals, need a coals, drag strips not open to the public yet, why not? Tidy towns, talk to Dudley about rubbish, big problem in Upper Ross with people dumping illegally in the backstreets, they shut down the dump truck, renters don't receive the vouchers, the back of Gleeson Weir is a mess, householder vouchers, each, quarter, got to remember that the rents pay the landlord's rates, renters have a say as well, youth crime, major issue. Okay, renters have a say as well, youth crime, major issue.

Friday 24th, Coles, Adelaide. Youth crime at the top, but really the issue happening is domestic violence, said one lady. Problem with housing, people can't get housing, rental housing. Saturday 25th, Upper Ross Rasmussen Shopping Centre. Young guy, 90% increase in rates for a block at Bushland Beach near Mootenay. Only got a shed on it, no toilet, 90% increase because the building beside him's rates due to a sale increased, affected his. Investigate dot new dot point, new line, Cleveland Palms, gated community, they want to go free hold, rates but no services, lost power for two weeks. Need for new gallery space in Townsville, Cairns have a proposed gallery precinct, total \$39.8 million, \$13 million from each level of government, Townsville long needed a new gallery space. New dot point, new line, railway yards was suggested as large visual work space but never eventuated. New dot line, Townsville performing arts centre, need for new concert hall and performing arts second stage of civic theatre. Public transport a problem in Townsville. Offload at Coles in Aitken Vale, Monday 27th, drives a disability bus, has to offload passengers into oncoming traffic. New line, bus stop where children wait after school, accident waiting to happen, kids all against wall trying to find shade, seats made of metal too hot to sit on, bus schedules, new line erratic and not dependable, bus too high for wheelchairs to be able to easily access, tourists dragging their bags around, footpaths that don't make it possible for easy disability wheelchair access. New line, one woman leaving Springback Village, Little Lavarack, has to move to Coorong, can't afford to live in Townsville, foster mum had her child set upon with knives, kids trying to steal a bike, full stop, no activities for children, holiday program \$300, cannot afford, new line, waiting list of one year for psychologists, cohesion of Townsville important, do not see Councillors in suburbs, don't know who Councillor is, new line. Another 90% increase in rates. Want to know what's happening with North Yards. Want to know what's happening with North Yards. City, making suburbs green, important. Water systems. Turned off woolcock st taps for entrances to Townsville. City looks horrible.

Maybe Council should look at rent control. New line. Does spinning at Council align with priorities? Increase in rates and then Councillors take pay increase. Resident not happy. Full stop. City Council worker expresses big wastage in expenditure within his department. Sometimes subtract not add. Full stop. New line. What's happening with the North Yards? Question mark. City suburbs need greening. Turn on the taps. Ecotourism project for the dam. Full stop. New line. Transport necessary for northern beaches. Residents cannot get from northern beaches, Balgal, Bushland, Blue Water, all the way down. Transport public system needed. Full stop. Magnetic Island, Jewell of Townsville, on Saturday 1 November. Mirror meeting. Floods

replace the Sooning Street bridge. Nearly one year missing. Disgusting. Supposed to be most liveable tropical city but no sidewalks to connect people. Visit with Townsville Enterprise. 18 total full-time staff plus two casuals. 320 members. In kind, \$25 million, \$5 million cash. By 2017, we've had a 6.3% increase in population. 1.6 million cash spend on Townsville Enterprise per year. Water meeting with Tony Manning and Anthony on Saturday. Long-term planning for the future. Important for water. Major vision for completion of Burtcan dam. Build the Burdekin. Hells gate the future. Rare earths mining, smelting and refining. Water and power smelted in Mount Isa. Set up for the region for the next 500 years. Use hydro scheme. First step is state and federal. Put forward a business case. Green activities. Fuel water for sugar cane. Rarer smelting, securing food production, hydrogen.

The Chamber of Commerce debate. Interesting man David spoke about being certified as an aerospace auditor and potential for Boeing to come to Townsville. Interesting entrepreneurial opportunities, full stop. Meeting with traders on Wednesday 29th at Flinders East. One club manager. Everybody talks about partnership but it's not really happening. There's no real action between traders to fix Flinders East. Flinders Street a disgrace, Bullerton Square to City Lane, horrible. New line, high-pressure machine that scrubs and vacuums, only seen during V8s. Street needs scrubbing. Street needs facade painting. Needs improvement. Traders at Cotter's Market complain about dog poo when they arrive to set up and the smell of urine in shop vacant buildings. Street needs massive cleanup. Not in front of Bunnings on Thursday the 30th. Need more police cars. Problem with crime. Have to wait a long time for police to come. New line, street uni closed down, was a good program for young people. Full stop. New line, cooking classes needed. People isolated. No activities for children. Bad at Cleveland. No air con. Awful facilities for children. No outreach dollars going to caseworker for each child. Double dipping. Kids on street need help. 11 children in one room. Most activities all church-based, accommodation church-based. Need others not church-based. Needs to be streamlined. Need positive yarn circles. Need more programs for First Nations young people.

Friday 31st October. Traders walk and meeting at GECCO. Need for new visual art space for Townsville. Remove paid parking in the mall. Biggest issue is paid parking as to why people don't shop. Full stop. New line. Residential increase is a 10-year plan. Full stop. Mall needs cleaning. Mall is a disgrace. Council project not finished. Says opening in 2021. Not done. Need more recognition and support for diversity. What is happening with the move of the library? Should not take over sprung wooden floor at courthouse. Need more foot traffic. Need rates relief. Why pay for water? Lost seven businesses this year. Now brothers cowboys going to expand pokies. Lose more footpath area. No activation on the street. Need to improve connectivity. Half the size and increase the frequency of buses. Need smaller buses more often. Like red bus, strand, cruise ship, mall. Public transport an issue in the mall. New bus terminal unsafe and doesn't work. Businesses want to know what's happening. Kept in the dark. Don't know what the plan is for the mall. New line. They moved the tax department but nobody told the traders. What's the plan? New line. We've been hanging in here for a long time. What are the time frames? As traders we need to know. We pay rates and depend on leaders to tell us what's going on. What is the plan? Townsville enterprise pushed people away. New line. New businesses like quad bike operator told him to go away. Not positive but people passionate about new ideas for the city. New line. The face of the city is the CBD. Right now it's a disgrace. Full stop. New line. Gondoliers for the lakes. Air conditioned, ice bucket, food. But Townsville City Council knocked it back. Proposal that was put forward. Suggestion of new business ideas knocked back by Council. To set up on the strand, take tours, 10 on a tour. But Council wouldn't give them a spot on the strand to be able to pull up. Business did not come to Townsville. Full stop. Rents are more than Brisbane. Yet no services. New line. We won't last much longer in the mall. There will be no businesses. Any idea of businesses. Any idea of increased residential saving the mall is a 10 year plan. We need action now.

Friday 31st at Northern Beach's new Aldi shop. Mulkadee, M-U-L-K-A-D-D-E-E, activities for young people and linked with the Stedford closed down. Bushland Beach, no youth activities for young people, new line. In Finland they have huts where kids can get instant pizzas, tables and chairs, bike station and can

talk about bikes, places to meet with other young people, new line. Young people need more youth activities in the Northern Beaches. New line, feel alienated, call them grubs, new line. Lots of recidivism with young boys especially, repeat offenders, need to break the cycle. Selectability in cans, run a bike shed, very successful. Use volunteers, facilitate things like this. New Year's Eve in Townsville was awful, no band. Hope that New Year's Eve on the Strand is better this year. Last year only buskers left before New Year's Eve. New line, Enterprise Road, Maitha Street, what's going on with Maitha Street? No toilets at New Aldi, have to go to McDonald's. Little boy peeing in car park because too far, can't get him there in time. Car park spaces too small, cars nearly hitting each other's doors, already arguments in car park. Need more state schools in Northern Beaches, can't afford the Catholic schools. Been evacuated twice at St Anthony's due to floods. Building on floodplains not good for communities. Building on floodplains not good for communities. Crime, no consequences, children not scared. New line, children need to learn life skills. In Prep 1 they can't spell. Teach algebra but children can't spell or write, they need to learn how to budget. Schools must teach children life skills, education curriculum outdated. New line, signage all peeling in the north, street signs peeling. New line, not good lighting on footpaths in Northern Beaches. New line, entrance disgusting. Again flooding at Northern Beaches High School. Couldn't get there without four-wheel drive. Had phone call to come and pick up all the kids, people couldn't pick up their children. One woman, two single parents sharing a house. Rentals very expensive, must share with other families. Can't get ahead these days, cost of living is going up. Electricity is going up. There was an incident at North Shore where a bus driver got off and left the kids on the bus. Water pressure in Burdell is very low. In Deerigun, same thing, water pressure very low. Do not trust politicians. Don't like engaging in government process.

Magnetic Ireland, Saturday 1st of November, Mirror meeting at the RSL. Issues parking congestion at the ferry, Sooning Street bridge, inadequate sewerage, new line, World Conservation Union, global government and non-government members, observer at United Nations, evaluate UNESCO, zoning of the island, land zooming, funding project for coastal planning, national parks responsible for DETC, separation on who's responsible for what on the island, no overall plan, no linking, not listed as an island in the Marine World Heritage Park, Brigolo zone, only island in dry tropics, history with Jenny, trying to protect it as a World Heritage area, fringing reefs are not in good condition, new line, significant extensive low land forest, importance of Florence Bay, urban development has been in most valuable forest areas, the forest at West Point and Florence and Radical Bay, resumed and put back in national park, existing land at the back of horseshoe, significant wetland. In 1989 it was questioned what's the carrying capacity for the island, if everybody built freehold legal right, they said 17,000 people on Magnetic Island, currently 3,000. What is the carrying capacity? Should stay where it is at 3,000, same size as Hong Kong Island. Not as polarised on the island now as it once was. State government gave land if you put it in a multi-million tourist response, they changed the town plan, eco-tourism and non-accessible as developments in the green zone. Check the code assessment now, the impact code is different if it's for tourism. The bridge, Sooning Street, square culvert, existing round, rectangular, got to get the job done sooner, fish ladder being designed for it, 150 feet has to happen, it's not cost effective, timeline, speculation, they're robbing the till. Matt Richardson said our way or the highway, Kelly Street, number 55, City Water, bring 1,300 trucks up here along the road, put the dumping spoil, dredge spoil, put sand under it should have been put under Nellie Beach, they want to dump it at Kelly Street. TCC say it's earmarked, poisoned with asbestos, but it's not. TCC said poisoned, more expensive to put on beach. Jono owns the property, MI Care, dump terrible smells here, they want to bring hydrogen powerhouse right beside the houses, they want to put battery manufacturing on Magnetic Island at Kelly Street. Zoned as community use land, can't put dredge spoil on it, short of community land or leave as open space. They've only just cleared the creeks, been working with Greg Bruce on rehabilitating the area, they've got to get the job done. They've only just cleared the creeks, been working with Greg Bruce on rehabilitating. The 7th of December they said Council is not serving Magnetic Island. New line, Picnic Bay water treatment plant not running at capacity, licensed to treat the water, anyone who builds anything has to put in a biocycle \$25,000 system. Scott Stewart gave dollars for Picnic Bay toilets, where did it go? \$7.4 million for bridge. Now it's \$15 to \$18 million, why has it blown from \$7.4 to \$18 million, question mark. \$770,000 growing wall for Nelly Bay, cost of the bags for equipment is \$42,000. Why is the bridge \$880,000? Why is the bridge \$880,000? Engineer independent from Ireland paid and it was \$220,000, not \$880,000. In jobs, Queensland government uses the federal, federal uses Queensland and Queensland uses

TCC, waste of dollars. Clean up Gustav Creek, Horseshoe Bay, plots every home, development island has to stop before infrastructure is built, need infrastructure on the island. Bureaucrats, six years, dissipation of clean water out of Picnic Bay sewage plant not resolved. Resolved. Travis Richards fix up in three months. Council bylaws, Cameron's the president. Picnic Bay sewage plant, water can't come onto island yet septic can. Dredge spoil needs to be resolved before 2026. Picnic Bay mall mess. Horseshoe Bay foreshore, disgusting. Green bins, test usage of the green bins, tested in Townsville. Green wastage goes to town, split the two. New line, Christmas tree, dressing it up in the mall. More pianos in the mall, more buskers in the mall, need life in the mall. Annual kerbside pickup back, new line. Surveillance at Enterprise House for cars.

Overall, Magnetic Ireland needs a management plan, TCC, Department of Environment, Tourism Science and Innovation, all federal and state parties and traditional owners, to come together for an overall plan for the island, full stop. TCC needs unity of councillors and committees, new line. TCC workers' pride needs to be restored. Closing down of MyCare on Ireland, 28 years to build and now closing down community service, not good. New line, Airbnb rent control. Is commercial rates the answer? Shared economy, many people living off of this. Board meeting, removed survey with a moved lady, veteran, tourist bus goes every day, goes past. Forts Walk State Heritage listed. No removal of washing machine, TVs on footpaths. Problem at the ferry terminal, working with taxi, who owns what? Magnetic Ireland, first two hours free, pay ticket, TCC, where seats are coming through, peppers turning left and can't see one way. Responsibility of TCC to look after the roads, not safe. Talk with Townsville Aboriginal Islander Health Service. Problem at the top of the iceberg is youth crime, but underneath the surface is a great lack of housing. Used to put families who needed housing in Bowen Street Road motels, but now these are all full with permanent residents. No housing for First Nations families in need. Currently 10 to 20 even more people in a one bedroom apartment. This leads to domestic violence and children coming out of unsafe living conditions. The issue is housing. Too much money spent at the tertiary end fix the problem, not enough spent at the beginning before the problem exists. No support services. First Nations people want to talk psychology, social wellbeing with other First Nations people, not enough counsellors. Two year wait lists for mental depression counselling appointments, but still too much pressure put on the end. Not enough residential housing. Not enough youth activities for young people.

2nd of November. Cotter's Market. Road stinks. Lady in front complaining urine. Me complaining dog poo. No cleaning before the Cotter's Market. Fix the homeless problem. Not good look for tourists. Bundock Street. One lane. Dangerous. Residents asking about all the work happening on a Saturday. Penalty rates, trimming trees, traffic control, not standard rates. Why are council workers working on a Saturday? This question asked many times. Stanley Street. Overhanging trees. Phoned the council three times to come and fix overhanging tree on Stanley Street footpath. Greaney does nothing – shows up to street meeting and takes no notes. At the back of number 330, over the roof. Needs cutting. Nobody responds. Someone even comes and then no follow-up. Townsville Enterprise. No value for dollars. Expensive. Too many hoops to get things done. They should be driving revenue. Don't know what they do. Many building companies have left town. It's too hard to get things done in Townsville. Everything too complicated. To fix roads, maintenance. The process to fix is too many steps to have the road fixed. Resident of Lomax Street, Misterton. Distressing flood issues. Never responded to calls of help. Never see Liam Mooney in the suburb. Never see Liam Mooney in the suburb. No one is interested. Minden Park build-up of water. Floods into a river 13 times. Sewerage floating around. Did nothing February, March, April. Stop talking about it. Come and fix it. Another resident should use old courthouse for the arts. Another resident should open old library building. Queensland Distillers Association. Not being used for Townsville City Council events. Not being used for Townsville City Council events. TCC should use only local spirits. If not state, if not Australian only. Local events could support local Townsville products. Councillor for here does not return calls. Teamaker called Council to be considered as gift package for visitors. Council not interested. Buy them from the South. Full stop. Should focus on local companies. Sewerage, big issue in the floods. Blue Ring Park, a problem. Lots of potholes. No lids on the bins. Plastic got broken and gone. Public toilets only clean once a day. Not enough on the Strand. Public toilets a disgrace. Toilets not open till 6am. Not open on

weekends. Problem for people with disabilities needing a code that they have to try and get or a key. Public toilets should be open all the time. Mason's Law. Child care workers need to be assessed. Janelle Poole, good work. Authorised to check mandatory law. Services like Akinval Library, dumping thousands of books rather than offering them to the community. Susie Bakavich did not get back to them. Regarding footpaths. Problem for disabilities pushing footpaths. Some ramps too steep, not accessible. Not meeting code, new line. Flinders Street needs to be fixed. Ugly vacant buildings need event staff. 6am security begin, but need to move homeless out of mall for Cotter's Market. Postal vote very bad. Disability needs lived experience. Someone in wheelchair to drive along Flinders Mall and know the problems. New line. Recycling not picked up. Railway estate closed off the side street. Roads trainer out into side street's 10th Avenue. Posted them to the traffic street. Safety, push them to the traffic street. Upgrade the back street. 7th Street and Boudy Street. All bad disability across multi-road. Ramps too steep, 1 16th. 16 times longer than the height of gutter. Every motel needs wider doors for toilets and front doors. Need open shower and toilets. They don't ask wheelchair people when designing toilets. \$4,000 carport not approved by council to try to make it wheelchair accessible. Council said no. Why? Don't understand the Townsville City Council. Fences approved 1.8 metres high, intruding on view yet approved. West end very bad with ramps and footpath. Local author Steve Coleman. The libraries don't buy them from local authors but from big wholesalers. Need support with distribution to promote local authors, especially children's books. Not many bookshops left. None in the city now. Cleaning up the hillside. Melton Hill, Wilmette Street. Councillors say they'll come and visit and never do. Anne-Marie Greeney lazy. Anne-Marie Greeney arrives at meetings with no notepad, takes no notes, nothing ever done. Spoke of Wilmette Street and a nature strip. Tom said he'd do it but never showed up to continue the idea. Disability in heavy wheelchairs. The tiles are no good that they go on. Don't build houses where there's flooding. Beatrice Street behind Stockland. Problem. Empty defence houses, why? Need best practice for disability.

More mental health for young people needed. Long waiting list. Young person spoke about needing health but might commit suicide before gets appointment. Senior citizen. Mastercard \$100 a fortnight, \$2,000 a month, wants to go to Sydney to the bank and pay the Mastercard but no one in the bank. Problem with senior citizens and email and texting rather than face-to-face assistance. Senior citizens having problems, can't access bank account there. Flying foxes. Removal is not the answer. Research needed on best way and practice to deal with flying foxes. Many councils wasted millions of dollars on trying to move them on and they only come back. New line. 6.30am coffee on Charters Towers Road with the Drive It group. \$37 million to finish the project. Fantastic vision. Spoke with this group 12 years ago at the Upper Ross when they just started. Incredible commitment by many men and women. Thousands of hours of volunteer administration.

Tuesday, 4th of November, 6.30am. Drive it. Lee Anderson. Involves motorbikes, off-road rallies, drag racing. 10 individual clubs, 4 car clubs, 170 members. The board meets differently. This was a different group. Operated, CEO, current, very good, bereft of corporate knowledge. 300 hectares, peppercorn lease, due for review in February, no dollars, term of its natural life, all free labour, rate exemption. Matt Richardson, Director of Infrastructure, don't resurface, re-park, 16 million budget line item, don't need, need pavement and rehabilitation, they got an engineer. Five years, road was funded by state and two intersection upgrades led by Aaron Harper. No more studies, just do it. Economic benefit of project, public limited by guarantee, not for profit, 39 million national facility master plan, land for field days, conversation with Landsdown, eco lodge, specialty camping in pit areas, cabins, working with all parties including traditional owners, Eddie Smallwood. Publicly funded community owned asset, now at the tipping point with Scott Muller. Commercial authority to represent council, very good operator, need to pay rise. Though through the door of motorsport precinct, need to get water storage and electricity. 10 millimetre to make the road serviceable to Landsdown. Trade inspection for motorcycles. Tracks down south are private, then need a return to get capital investment back, expensive hire fees. Training for QPS, fire break testing, need the walls for the drag strip. Stock issues of sheep and cattle goats on track, need tree planting with watering system. Australian engineering profile vehicle testing based on base water road. Couldn't run their business without it. FIA certification, lights, night time events need lighting. MCU for a motorsport precinct need noise study later. Ability for music events, this is the operational group, not the drive it board. Regional

projects and partnerships grant is what's being applied for right now. Need lobbyists for grant, did some research to try to find who's on the committee for them, still no luck.

Tuesday the 4th of November, discussion at races with Table of People. Flying fox research and disease. Advise to check ZOETIS for further research associated with horses. Horses vaccinated for the disease from flying foxes are okay. There is no vaccination for humans, but minimal cases. You can get over it, but a horse needs to be destroyed if it gets it. Discussion about Scouts being an important program for children, but a change in the program that's focused on badges. Supposed to give more autonomy to children, but new program not working. Request to support more Scouts marketing, promotion, and leaders. New line. Community voice meeting Tuesday the 4th, 6 o'clock. Troy police officer affirmed discussion with Townsville Aboriginal and Islander Health Service. Domestic violence increased 4.6% in the last month in the Upper Ross. Discussion of attempting to get Arts Hub approved. Council said no for last five years to it. Willow Bank Drive, a need for the park. Big discussion on rubbish. Youth justice should clean it up. Dump fees are too high. Illegal dumping at Back of Weir. Should be bulk pickup. Waste recovery, Kelso Drive. Subsidy from the state government to pay for tonnage, payment, and then waste collection eight times higher. TCC is charged for the tonnage of the truck. Putting in a rebate to reduce the cost. Discussion on shrines. Too many, up for too long. Not clean for city. Lady suggested small white crosses like in Europe. Trees in dam causing contamination. Sewerage treatment issues in Upper Ross. Dunlop Street. Street to nowhere. Discussion on Council budget and previous year's wastage. Some residents demanding a full audit of Jenny Hill's previous budgets. Others saying no, move forward, not backwards. Interesting discussion. Request for more children's activities.

Okay, 4.30 to 5.30, Tuesday, 4th of November, wobble boarding. Audit the bins and fine people for putting the wrong rubbish in the wrong bin. New line. Need green waste bins. New line. Illegal dumping is a problem. Need kerbside collection. Limited seating on the Strand. Limited seating in Anzac Park. Not a lot of shade. Why is the library moving? Nellie Bay shops, not one bin. Know where to put rubbish.

1st. Funding. Some get it and some don't. Asking company services what's being given. Some give a bad name. All being used. Full stop. Safe and sound buses. Ramps. Even without a wheelchair, the bus is too high for older people. Dot point. Transport. Aged care. Dot point. Sidewalks. You have to go around, cross onto the curb. Full stop. Ramps. Not enough ramps. Abilities. Pathways to access. Can't do activities because you can't access them. Dot point. Abilities North Queensland. People aren't aware in car parks. Getting hit by cars. Not mindful of people with disabilities. They're not aware of where they park. You pull up and you can't get the wheelchair out. Park's too small. Full stop. Orge Healthcare. Dot point. Used to have disability access, but now many don't have it. QLSS. Near Willows. Something sold and didn't have disability access. Shopping centre. Some overdo disability parking and then some don't do enough. Ferris Care. I have to update the 10-year-old Townsville City Council report. Not complying any longer. Example. Seabar. Hard to get into the disabled toilet, but then the tables you can't get into. No consideration. Inclusive employment heading. A local company. Employment for people. Had a conversation with TCC about adjustments through the process selection criteria. Industry work experience and unpaid work experience so that people have an opportunity for employment. Dot point. Services can't talk to a lot of services. People with disabilities. So the services end up making phone calls on behalf of the clients. Full stop. They can't fill in online forms. Many cannot sign a digital signature and thus without direct contact the services are having to call on behalf of clients. New heading. 6% to be eligible. Rental. NDIA give funds to have to have a level of funding called specialist disability support. NDIA not transparent on demand. SDA is a special area for specialist disability accommodation. Informed to research it. Legislation in 2019. Cheap land. Investors were quick to build with 16% returns. Rented out to support challenging and behavioural issues. But many of these properties are now not rented because they can't meet the specialist disability support requirement. Need for more high physical support. These people have a history of property damage that they're trying to help.

Okay, continuing. Council auditing. Why not be transparent? Got nothing to hide, no issue. For example, Grace Grace said she had a bachelor's degree, but it turned out that she didn't. Henna Vetter, TDN, Angela. The Bamford

community care accessibility example, the airport put down new carpet, but people in manual chairs can't push on the carpet, full stop. Access to transport, a universal code standard, but seems to be special if you think you make it accessible. Politics is an exclusive club. Start answering emails. Hose in Cranbrook along the river. Right side, an old lady was raped. Need more lights, need better curbing, and still no action. Andrew Robinson elected, but not coming out to the electorate, full stop. There are diligent supporters in wheelchairs. The Willows toilet and three wheelchairs waiting with only one.

Okay, continuing. Many toilets we can't fit into, too narrow. If you need a companion with you to go into the toilet, companion can't fit in. Toilets priority. The doors have a spring door and are often too heavy for people with disabilities. We need automatic doors on oil toilets, full stop. Why can't all toilets be disability toilets? Blow the cost, make them accessible to everyone, full stop. Many times two to three wheelchairs waiting to access a disability toilet on the Strand. Shopping centres need shopping trolleys that fit onto a wheelchair, cannot manage to push a shopping trolley by themselves. Need help. These wheelchairs are available at Woolies at Parkside, but there are only one or two, and so we go there and hope to get a trolley, full stop. Need more housing, big problem. Have four children, rent is \$650, single mum. Earn \$1200 a week and thus earn too much money to receive any help. Have two disabled children, full stop. Young person, social media is a problem. Can't get mental health services for nine months. Young people committing suicide before they get mental health services. Pregnant young girl at St Pat's, can't get any assistance, boss giving a problem, full stop. No foster care available, full stop. Able community, transition to NDIS is messy, always saying keep it simple but they don't, full stop. They punish companies for doing wrong and it's hard to put support in. There's no flexibility, changing every three months. If the care is not well and got broken into, lost all of the support. Mental health, big problem. Getting lost in the cracks, need to separate disability and mental health pressure. Blue care, can't get appointments, so long to wait. Hard to get speeches, people who can't speak and need assistance, cannot get appointments. You need evidence, we collect the evidence but we still don't get the support. Mental health, big problem, selectability. Lost all his funds that he'd had for 17 years, clearly has a problem. We're in crisis, need support. Bring back the old days. NDIS rolling over, must realise that not everyone is going to get better. The older they get, the worse they get. Full stop, can't think that there is a fix for all, full stop. Need to streamline remote services, assist services, paying to go to the Strand, no way. This is a major place where people with disabilities go for outings, full stop. By installing parking meters you are taking away inclusion, not able to access, full stop. People with disabilities most often can't work and thus are close to poverty line, full stop. Cost of living very high, can't afford paid activities. Disabilities who don't have food, they're accessing the food banks, full stop. Parking at the hospital, problem, have to pay to park to go to appointments and thus people with disabilities parking a long way away and have to go in wheelchair to get to hospital. They can't afford the parking meters.

Continuing, DEVELOPMENTS – housing, public buildings - , need lived experience, people doing design need to have lived experience, need to chat to people who need to access buildings. It's not done correctly, SDA homes, good example of good design where person involved is in a wheelchair, stayed in a motel, a disability motel, but the door was too heavy to get into full stop, people designing buildings need lived experience, full stop, designing with inclusion policy, dot point, special disability and industry officer exists at Cairns City Council, full stop, Jane does whole of Mackay region also has an engagement officer, they have a shared email system where everyone can join in, this is working very well in the Mackay Council, full stop, Townsville no longer has an advisory committee where people who have more understanding of people with disabilities can advise Councillors who know nothing, full stop, they host meetings regularly, full stop, Council runs the Expo, excellent, even has a petting zoo and participants all come to the Expo, full stop, community engagement officer in Cairns, disability and inclusion officer, these are excellent supports for the disabled community. People come together but the driveway is too steep, need ramps, but no officer in Townsville, TDN Townsville, disability network, no TCC mentioned, Cairns is regular but nothing in Townsville. Brian at the Townsville City Council doing a good job trying to fix the many broken footpaths in Townsville that exclude people with disabilities, full stop, spiral life. Domestic violence is a big issue, rentals none available, housing critical, not enough specialists, full stop, problem with housing where specialist housing was built requiring special entry but there were not enough people to go in them, seven units in Aitkenvale not used, what about defence housing, all sitting empty and people desperate for housing, full stop. Responsive support solutions,

shopping centres, pushing someone in a wheelchair, very bad design, full stop, we need automatic doors. Many people with disabilities still need assistance to go to the toilet, full stop, need to bring awareness to wider community of the needs of people with disabilities, ferris care, crime, defence community, defence spouses need help, access before and after school care services for Defence Force families, they can't get help, full stop, family agency, NDIS, ferris, nine and up, service people nine and up, ferris, uniting care nine and down.

People needing to see a psychologist cannot get appointment but need medicine as well Psychiatrists need to devolve the funding from the federal and state governments to the local level where we know what is required and who is doing the work. Floods We've still got people waiting for assisted technology, wheelchairs, full stop. Many were destroyed and still have not been replaced. People without wheelchairs, full stop. Nurses next door. We go into homes, caregiving services, ramps, urgent care at Thuringower Drive needs a disability wider ramp, full stop. Ross Lea, pathways, council needs to do an audit of mobility, scooters, it's the only way around but the pathways don't allow accessibility for people in wheelchairs, full stop. Hit a bump and fall off a wheelchair, full stop. Accident where hit rocks on the path, full stop. Clients needing help because automated services lock them out of their bank accounts, can't enter a password with a disability and thus can't get money out of the bank, full stop. Many disability clients cannot sign a digital signature and thus can't access services. Problem with all automated online services that do not service disability clients with extreme needs, full stop. Young man dancing on RSL dance floor, asked to leave dance floor because dribbling, full stop. Community need education and empathy towards people with disabilities, full stop. Represent 5.9% of population, huge discrimination, full stop. NQ quality care, senior client engagement has worked in the sector for 20 years, NDIS has been good for disability services. They need the same rights as everyone else, they don't want more services, they just want to be able to access the same services, full stop. Education is the answer, full stop. Person has a sister with three disabilities and grew up in foster care, people are suffering, full stop. NDIS provider. Awareness necessary. Any development, not just the bare minimum always with disability, but promoting awareness to developers, full stop. The Strand is great, it is where we primarily go, full stop, but every toilet costs dollars to enter, full stop. Legislation, you need to change legislation, always aiming to meet the minimum guidelines, this is not enough, full stop. People park in disability at the parks, there are not enough disability parks, full stop. People use them who don't have a disability card, but they are not fine. Disability car parks are not monitored. There are 1,000 car parks at Willows and legally only require 12, full stop. This is not enough, especially as aged care increases, more older people using wheelchairs, not enough parks, full stop. Open minds and multi-cap. Access to mental health in Townsville is a big problem. Disability and psychological all to get converged together needs to be separated. Need funding for behaviour support, challenging behaviour, people who kick people, but need mental health support. Mental health, big problem, no facilities, need students who might assess, full stop. All for you. Day-to-day activities expensive, pension card, but most activities are expensive, can't spend the dollars on activities, full stop. Stop the Riverway key to use the toilet at Riverway, you need a key to access the park. Clients don't have the dollars and have to drive all around to access a key, full stop. Disability toilets are disgusting, full stop. They need cleaning, disgusting. Need cleaning more often, full stop. No parking meters.

Come on. Toilets at pools need cleaning. No changing services. Do not put parking meters on the strand. Primary activity for people with disabilities. Can't afford full stop. Nightclubs we need to be able to access. Don't need special activities. Just need activities that we too can join in on. Able to access them. Nightclubs. People with disabilities want to be able to go out just like everybody else. There is only one, Flynn's, and you have to go through a back door. Otherwise, all the nightclubs have steps. There are more and more young people with disabilities. Royal allied health. Physical and neuro. People want access to all services. Parks and toilets, problem. Have to go to TC website for a universal key. Universal design. We need spaces designed for everyone from the beginning. Level access. Adequate lights. Safe. Road crossings. These need to be thought about when being developed, not later. Occupational

therapists better rehab. Access social services. Need a \$55 deposit for a key. Snap and take. You can get on to the bus but you can't get on to the footpath. Full stop. Swings. Children with disabilities need access to playgrounds. Councillor Christian Price has been lobbying for this in the upper Ross but councillors say too expensive to make playgrounds accessible. Not good enough. No toilets, no change rooms. People with disabilities often soil themselves and need access to water in the toilets. Full stop. Dementia. Growing problem. Young person excluded from RSL dance floor due to dribbling. Not good enough. Private services being bullied out of business. Don't know how to get grants. Not a big Commonwealth program. Need help. Just better care. Restaurants need to be accessible. Shopping centres need to be accessible. The Riverway Library needs to be accessible. People get taken to shops but no wheelchair access.

Table tennis club not accessible. Taxis not good community access. Townsville taxis used up all the funding. Wheelie walkers too heavy to get into the buses. Full stop. Cancelled services for transport due to wheelchairs and then clients miss doctor's appointments. Need a Snapchat service. QAN will introduce an immediate direct line to a counsellor overseeing disability advisory committee whereby they can report inaccessibility and have it actioned. Full stop. Kids with autism being removed to a new level and another system like Medicare. Much concern for children and parents with autism. Full stop. Home care. Dollars must reach the local level. Comorbidus. Multiple conditions. Very complicated. Funding for travel is an issue. They come in for clinical visits but have no dollars for transport. Families today are looking after people with disabilities. Hindrance to full-time work. Barrow care. Accessibility. Allied housing to get in a review. Assess technology occupational therapists. Recommend on a plan, advise for participants. Not being stipulated in the plan. Delay in OT makes recommendation. NDIS not receiving future plans. Need an advisory committee. Remote access a problem. NDIS breakdown a participant plan. Transport dollars into the plan or go to the participant. Support worker takes them out. Client thinks it's their money. NDIS don't understand. Plan review. Level one. Do you want the money to be paid to the client or the plan manager? Client says give it to me. But transport is a problem. Independent living. Rent is a priority. Landlords do not want to put in ramps, handrails or showers and remove people from housing. Big problem. Approval from NDIS for ramps, handrails, showers, takes forever. Evidence there, but it can take more than a year. Full stop. Assisted technology. People don't have access. The barriers in the system are frustrating. Clients are suffering and you can't do anything about it. More behavioural and mental health support. Homelessness increasing. Problem with public guardian who doesn't give approval. Full stop. The services are housing clients themselves. Biggest barrier is services not working together to solve the issue. Full stop. Don't understand why it takes so long to get a wheelchair. Doctor says definitely needs a wheelchair, but it can take more than a year for approval for funding. Services are providing these wheelchairs out of their own pocket, but there is a legal responsibility which is a high risk. Need to improve the care for Aboriginal and Torres Strait Islanders. Full stop. Need a light rail. Taxis cost more than \$100 from the northern suburbs. Full stop. Need a safe place available overnight for clients. 24 hours, no alcohol, but a simple safe place to sleep. People sleeping homeless. Full stop. Water infrastructure necessary. Pathways, big problem, not safe pavements. Out in Finally, speaking with a woman with a disability at the night markets who went through the detailed steps to obtain a Townsville City Council disability key for the toilet. Step 1 Have to go to the doctor to apply for a disability permit, pay for doctor. Step 2 Have to go online to apply for a permit, 21-day wait. Step 3 Once you have the permit, you have to pay \$55 for the key. The only place that sells it is Master Locks, Australia. They have to post the key to you. Step 4 Community access to have a companion person, \$90 photo ID must be taken, \$200 to get a companion card if someone is pushing your wheelchair. Very complicated to be able to receive a key to use the disability Townsville City Council toilets. This needs to be improved, full stop. Jensen, lots of problems with pavements. Public transport, major issue. Thank you.

Night markets, Friday the 7th of November. Need a light rail from Northern Beaches, \$100 for a taxi. Young people, group of five said do not come into town to go out because no public transport. Unstable home environment, not feel safe at night. Young people need a 24-hour safe place to be able to sleep with no alcohol. Water infrastructure priority. Pathways around the city need improvement for accessibility. No access from Bushland Beach. We put a petition online but nothing happened. No buses, no trains, no transport from Burdell. No drop-off spot for jelly roll at the front. People walking from Palmer Street in and being pushed in wheelchairs. No drop-off point for concerts. Buses a problem. Rates too expensive. No

housing for young people. 21-year-old, never will I be able to buy a house. Crime, big problem. Crime, again, a big problem. State government, no support, disgraceful. I tried to put interesting new companies, young people with biochemistry ideas at market. Problem with sewerage out in Condon, evacuated twice. Early intervention. TCC said no, call us back when it's in the house. What's happening? TCC don't talk. TCC not available. Is the sewerage fixed? No one told us what happened. Getting prepared for cyclones but not enough preparation for floods. Have a ground bore. Overlap, it blows up. The transformer, Ergon say they don't do it. Questions asked and want answers. Do we use sandbags or not? No education. Simple questions, stall in progress. New line, disability access a problem. To get a key, \$25 to use the key for Townsville City Council disability. To get that, one, doctors apply for disability permit, dollar for dollar. Two, go online to apply for wait 21 days. Once you have the permit, you have to apply to Master Locks to get the key. \$200 to get a companion card. Email is nobody's friend.

Bins on Denham Street. Saturday the 8th. Were supposed to be collected by Tuesday the 4th. Still sitting on street recycling bins. Saturday the 8th. Not collected finally until Wednesday the 12th. Question mark. What is happening? No trust in bin schedule. Ah. Saturday 8th. Ah. Music event in Mall. Young people asking why Tempest closed down, which used to be at Old Courthouse every second Saturday night. Asking for Tempest to come back to support live music and live performance. Um. Sunday Willows Market. Sunday the 9th. Um. Townsville needs more trees. New line. Corrections worker talking about young people abusing television. Smashing them. Two, three days later they have another one. Not right. When worker goes to hospital with other workers, nurses are responsible to them. Unfair on nurses. High risk of assault. Too many agencies sticking their nose in at correction facility. Is there another way to deal with prisoners? Incident brings ethics committee under. Makes prisoners complaint an ombudsman. My officer spoke to me briskly. Officers in fear of their own safety with the law. Drugs at the correctional facilities. Prisoners using drones now with cameras to drop off on the field. They can carry heavy weights. No space in the correctional unit. 50 units, 20 bunk beds. People sleeping on top of each other. They need more beds. Duty of care. It results in assault. Need extra officers downstairs. Only one toilet on the ground floor. No air conditioning from one cell to the other. Excuses not to put in the jail. Use the empty block in Cranbrook Aboriginal land. Do something with it. Women. Young Aboriginal women need parenting classes. All parents need parenting classes. Not about skin colour, how you behave. Tour of the correction centre. No reply from TCC on letter sent re: footpaths. People need to see what goes on. The interaction between admin. Too much paperwork. Mental health worker leaving industry. Too much paperwork. Doctors spending all their time on notes and admin. Not allowed to be doctors and care for patients. New line, new officer. Kids see you, you're new. And they know they can get what they want. There's a quiet time at the correction centre between 3 and 4. Officers just stop. Code yellow. Three-year worker at TCC. Many complaints from Townsville City Council workers at Bunnings and at shopping centres. Council workers complaining. Example, asphalt worker. There's five potholes, they do three. The boss and the other two walk away. The worker fills the other two because he's got some asphalt left. And then is in trouble with the boss because that was the work that was going to be done on the Saturday. Reports of people sitting around Friday afternoon. Coming back to do work on Saturday due to overtime. This man got into trouble with his crew leader. What do we do tomorrow now? Friday, Dalrymple paving. Crews sitting around Friday and then working Saturday. Willows, wheelchair. Access very bad. To be able to get in and out of your wheelchair and enter the shopping centre. Strand, also a problem for wheelchair access.

Willows market continued. Bushland Beach road workers, 12 guys, 10 of them sitting around not working on the rugby field. Did one side and didn't do the other side of the grass growing on the field. We're paying for it. Garbage bins replaced but all split. They don't replace the lids. Curbing at garden paths. Flood. Drainage needs to be checked after wet season. Creeks blocked and trees not removed. Cats in Gulliver living in the drains. Have kittens and then move around the neighborhood. Been married 36 years. Females want to be men. More knuckle down and work. Should be compulsory for wheelchairs to have seatbelts. Hygiene. Go to the toilet. Can't clean themselves. Need to have a shower in the toilets for disabilities. Need a handle on the side to help them be able to clean themselves. Many people with disabilities are wearing pads and they don't take care of cleaning them and they don't have the toilets to be able to. Urine burns. Disability big issue. Rails need to be in toilets. Strand needs special toilets for disability. Toilets for mothers and babies to be changed. TCC workers get your fingers out of your ass and help them. Don't chuck older

people aside. Work for people with disabilities is important. People with disabilities need to be respected. Bring back Eco Fiesta.

Last week at Reid Park, problems put forward by people from 10th of November through, fights at Reid Park, people upset that they have to walk up two big flights of stairs to post their vote, new line, supposed to be a postal vote, not an in-person vote, said some voters. People upset about having to sign envelope, believe it should be anonymous. They want it separated from where the address is and number. People couldn't fix their address when they were told at Reid Park that there was a mistake, in many cases a post office, old post office box. The Australian Electoral Commission needed a second station where people could go to and immediately fix their address rather than a QR code. People confused by postal vote, many people arriving right up until Saturday 15th, searching for schools to be able to vote at, not realising it was a postal vote. With the early declaration on Saturday 15th, with only 18% of the vote counted, many voters who hadn't posted their votes made a decision not to bother voting, which could have possibly changed the election. Postal vote a sham, people upset by postal vote, people, five in household, one receives postal vote and not the other four, husband gets postal vote, wife doesn't, people lived in address for 20 years, should not have been sent to post office boxes, should have been sent to updated street addresses, new line, note, people don't know they even have an old post office box listed on their Electoral Commission information because they voted in person for the last 15 years. So until for the first time in Townsville a postal vote occurred, people were not aware, sham of an election for the leader of the city.

Notes from people attending Reid Park. No crossing at Riverway. No crossing at the museum. Not good safety. This was the Willows... The Disability Rally. Shane at Riverway. No footpath accessibility. Cars pull up with disability. People needing access and they can't disembark safely. Supposed to be an Olympic city. Not accessible. People waiting at Reid Park and couldn't get in. Postal voting. 45 years, didn't get a vote. Going to home address. Vote shocker. Disapproved. Didn't ask for ID at the postal vote. If lived in another house, nothing stopped that one from getting it. Went back and postal vote gone. Told at Reid Park that I had already voted when I hadn't. New line. Toilets at Strand Park. Need locks on the toilets. Sitting on toilet. Lady burst in. New line. Bayswater Road, Mount Louisa, before Catholic School on the left. Up from the shops. Bumps. Bullocks. Not safe for wheelchairs. Come to service station. Destroyed wheelchairs due to the path. Big bumps. No footpaths. You get to Davies Street, no footpaths to Domain. Disability parks up and over the gutters. Parks for disability, for children to be able to go. Domain Shopping Centre has the best footpath in front. You can get all the way along the front. Need accessibility toilets on the Strand. Need oil toilets to be accessible. 6.8% of the population have a disability. No disability toilet on Magnetic Island. Only four in all of Townsville. One at Toobrook with a shower and water facilities. One at the airport. One at the stadium. And one at Riverway. That's it. Four proper disability toilets in all of Townsville. Cairns doing so well. Cairns have an accessibility specialist who works with all developments. Cairns and Mackay way ahead of Townsville. Locking the bathrooms is discrimination. Dalrymple Road. A lot of rubbish blocked the track. Need to break the system with the system. Lives near Stocklands but can't get to Stocklands. Caroline Street. Can't get there. Has to drive on the street in the wheelchair. Standard footpaths close to shopping centres. Clear footpaths access. Need to plant trees and have seating. Kickstart needs help.

Points stated at Willows Market. One woman spoke about the need for a facility like Rusty's in Cairns where they could set up on a Friday and stay there all Friday night, Saturday, Sunday as a better market. Good idea for Townsville. People at Upper Ross spoke about the need for children's activities. New line. Need for access to the weir, get rid of the algae. New line. Recreation equipment for young people. New line. Christian Price only counsellor that something good was said about, that he was trying to get playground equipment for for disability children. New line. Main summary, other points. Merrill candidate disgusted at express racism said to her, one from people complaining about First Nations people expressly in disgusting ways that would not be repeated. Many people feeling comfortable to speak about this, especially remembering one port worker. And also racism expressed being experienced by not just First Nations people, but refugees, Indian people, African, and all of South East Asia. Very disappointed to hear such express racism. I believe this must be healed before Townsville can move on and become the most liveable tropical city in Australia. New line. Disability was clearly the number one issue that was spoken about

across the board from suburb to suburb with very diverse people. As our community ages and more people will be in wheelchairs with the upcoming Olympics, this is a priority for Townsville to make its pathways, its toilets, all of its facilities and buildings and activities accessible and inclusive to all people. Major realisation from the campaign.

Joanne Keune went to court on Friday 14th Nov. with an injunction against the QLD Electoral Commission. The case was heard at 3pm. The orders sought by Keune were 1. That Reid Park Electoral Commission voting facility remain open one extra week until the 22nd Nov. while votes were still being received, to accommodate the thousands of voters who did not receive a ballot. 2. That due to the lack of education and inability of people to not exercise their right to vote that no fine be upheld to non-voting residents. Although the judge did agree with Keune that there seemed to be evidence to indicate confusion on behalf of voters at Reid Park, he did not have the power to grant an injunction until after the election. There was certainly a horrible scene at Reid Park the final week of the election with many confused people. Some were even realising there was an election occurring at that Sat. 15th was the final day to vote. Such an important leadership position should have been held by normal in person booth voting.

Lots of people spoke of no response to messages left on councillor phones. Not knowing who councillor is? never see them. Even councillor showing up but no follow-up.

People were blatantly abusive in language about First Nations people. Upset over welcome to country, over name change consideration on Magnetic Island or people in the mall and at Sound Shell car park. People not empathetic not understanding of deeper issues. Disgustingly racist in comments. Keune the campaigner very shocked just listened didn't write it down couldn't repeat it, thanked them and listened to someone else numb from the previous comments. Such hatred? why? such fear? why so upset?

Many people not happy that Troy Thompson one of the candidates was allowed to stand again for election. People expressed that the state gov. took too long to rectify. People expressed it being clear that Dametto knew ahead of time from his Ingham mate David Krisafulli that there was going to be an election. While all other candidates were having corflutes printed and designed in the first week. Dametto had 400 of them at (\$22 each if printed in Townsville) up and about and \$5000 digital ads already playing. People commented about seeing this.

Mostly people commented how dirty the city seems to look. The gardens not green the maintenance low, the toilets everywhere disgusting to use. They talked about the services not equalling their increased rates. Many people doing it very tough out there. People would show me their trolleys of food and make me guess how much. \$200 buys a quarter trolley where I would have guessed at least a half. But I know too and am shocked at the price of vegetables.

People were really embarrassed by the city centre and felt, that even if they lived in the outer suburbs they wanted to have a city centre they could be proud of. It was seen as a priority. While at the same time the suburbs asked for attention also – particularly people from Woodstock – not to be forgotten. Need better public transport to make activities accessible – for all people.

Troy Thompson voters were notably angry.

Senior citizens talked about too much reliance on technology and mobile phones and if they're skills aren't good they feel they are being left out of society and cut off. Can't do anything. Very frustrating. Can't even talk to anyone on a phone – and can't operate a key board on a computer or use a phone -very hard to get anything done.

Must add that when I spoke with tourists especially at the Strand Park night markets and Cotters Market they loved Townsville. People from out west who attended from Mt Isa - loved Townsville but many said it used to be greener. Lots of new Zealanders in Townsville who wish they could vote.

Overall people don't feel connected to councillor from their suburbs. Council workers – spoke to at least 50 of them not happy workers. Most talking about leaving. Project management not good – many spoke of lots of financial wasteage and not working hard enough if they were labourers. Not a lot of pride in working for council right now.

my two main things - one what a critical issue disability access and inclusion is especailly as we lead into being an Olympic and Paraolympic city. and 2. the deep rooted racism that exists in our community and how embarrassed this made me feel , firstly as a Townsvillian but then as an Australian. It was expressed to me many times all over different city locations by those who experience it and the those who perpetrate it and it begins with their language. Huge potential - tourists love our city and people. great experience campaigning meeting so many people and listening to such a huge cross section of the community at least some 5000 spoken with during the month and notes taken by other helpers also.

****TOWNSVILLE COMMUNITY ISSUES REPORT**

Compiled From Community Engagement – 23 Oct to 4 Nov**
